

**TEXAS BEHAVIORAL HEALTH EXECUTIVE COUNCIL**  
**2nd QUARTER MEASURES**  
**FY 2025**

Number of Licenses Renewed (from ald12)

LSSP	477
LIC	719
LPA	78
LPC	3428
MFT	444
LBSW	386
LMSW	1472
LCSW	1756
AP	17

Total 8,777

Number of Licenses Issued (from ald11 and BO)

LPA	8
PLP	119
LIC	72
LSSP	17
LPCA	781
LPC	124
LPC Upgrade	572
MFTA	75
MFT	52
MFT Upgrade	45
LBSW	39
LMSW	391
LCSW	187
LMSW Upgrade	20
LCSW Upgrade	384
TEMP SW	4

Total 2,890

Number of Complaints Resolved (from BO report)

LP/LPA	14
LSSP	0
LPC	116
MFT	15
SW	48
Total	193

Percent of Complaint Resolved Within Six Months (from BO report)

1 <sup>st</sup> Qtr	23/69 =	34%
2 <sup>nd</sup> Qtr	93/193 =	49%
3 <sup>rd</sup> Qtr		
4 <sup>th</sup> Qtr		
YTD	116/262 =	45%

Percent of Complaints Resolved resulting in Disciplinary Action (from BO report)

1 <sup>st</sup> Qtr	14/69 =	20%
2 <sup>nd</sup> Qtr	21/193 =	11%
3 <sup>rd</sup> Qtr		
4 <sup>th</sup> Qtr		
YTD	35/262 =	14%

Average Time for Complaint Resolution (from BO report)

1 <sup>st</sup> Qtr	21,386 days to resolve 69 complaints = 309.94 days	
2 <sup>nd</sup> Qtr	55,592 days to resolve 193 complaints = 288.04 days	
3 <sup>rd</sup> Qtr		
4 <sup>th</sup> Qtr		
YTD	76,978 days to resolve 262 complaints =	293.81 days

Number of Complaints Pending (from BO report) 633

Closed	16
Investigation Completed	27
ISC Scheduled	8
Legal Review	327
NOV Sent	13
Open	148
Under Investigation	94

Average Time for Application Processing (from BO report) (**Bold averages only**)

1 <sup>st</sup> Qtr	77,170 days to process 2,589 applications =	29.81 days
2 <sup>nd</sup> Qtr	88,664 days to process 2,778 applications =	31.92 days
3 <sup>rd</sup> Qtr		
4 <sup>th</sup> Qtr		
YTD	165,834 days to process 5,367 applications =	30.90 days

<b>LPA Initial</b>	<b>378 days to process 17 applications =</b>	<b>22.24</b>
LPA Final	1439 days to process 8 applications =	179.88
<b>LIC Initial</b>	<b>7845 days to process 132 applications =</b>	<b>59.44</b>
LIC Final	15366 days to process 72 applications =	213.42
<b>LSSP</b>	<b>572 days to process 17 applications =</b>	<b>33.65</b>
<b>Temp LIC</b>	<b>245 days to process 11 applications =</b>	<b>22.28</b>
<b>LPC Initial</b>	<b>10233 days to process 124 applications =</b>	<b>82.53</b>
<b>LPCA Initial</b>	<b>24019 days to process 781 applications =</b>	<b>30.76</b>
<b>LPC Upgrade</b>	<b>6008 days to process 572 applications =</b>	<b>10.51</b>
<b>MFT License</b>	<b>4286 days to process 52 applications =</b>	<b>82.43</b>
MFTA License	13475 days to process 75 applications =	179.67
<b>MFTA Upgrade</b>	<b>618 days to process 47 applications =</b>	<b>13.15</b>
<b>SW License</b>	<b>10051 days to process 373 applications =</b>	<b>26.95</b>
<b>SW OOS License</b>	<b>14261 days to process 244 applications =</b>	<b>58.45</b>
<b>SW Upgrade</b>	<b>10091 days to process 404 applications =</b>	<b>24.98</b>
<b>Temp SW License</b>	<b>57 days to process 4 applications =</b>	<b>14.25</b>

- Those in **BOLD** are the applications we have more control over (i.e. we are not waiting for them to take and pass a national exam).

Calculations reviewed by:

*Darrel Zent*

Date:

*3/18/25*